

The Brambletye Hotel is located in the centre of the village of Forest Row, it is situated on the Main Road which is flat.



The Hotel has 19 bedrooms of which four are on the ground floor, although these bedrooms are not specifically adapted for wheelchair use, they are still accessible.

We look forward to welcoming you to the Brambletye Hotel. If you have any queries or require assistance please telephone 01342 824144 or email [hotel@brambletyehotel.co.uk](mailto:hotel@brambletyehotel.co.uk)

### Pre Arrival:

The nearest railway station is East Grinstead, it is 3.8 miles away. There is an accessible taxi service

The 291 bus stops outside the hotel within 20 metres of the front door, the service is operated by Metrobus and is hourly between East Grinstead & Tunbridge Wells

We can assist with collection.

The paving is level and firm.

We can assist with equipment hire/rental and repairs.

### Car Parking/Arrival:

We have 20 parking spaces on site, 45 metres from the hotel entrance. There are no ticket machines or barriers in use.

There are two blue badge spaces on level tarmac at the rear of the hotel.

The car park is lit at night.

The hotel has a drop of point at the front of the hotel

There are no steps to the main entrance, level access is available to all entrances although not internally.

Entrance doors are manually operated and inward opening, with an opening of 1400mm.

There is rear access for the restaurant and bar with ramped access.

Luggage assistance is offered and given.

### Main Entrance:

This is on the ground floor and is level throughout with spaces to move around. The flooring is carpeted, and the area offers seating and is well lit.

The reception desk is standard and not adapted, there is no hearing loop. Guests can check in elsewhere if required.

### Bedrooms:

There are four ground floor bedrooms, the numbers are standard number plates. The door openings are 720mm, furniture can be removed or re-arranged if required. We offer double, twin and zip & link beds.

The space next to the bed is 1200mm, the height of the bed is 600mm.

The rooms are well lit with ceiling and wall lights, additional lighting is provided.



The rooms are carpeted and the walls and floors contrast.

Foam pillows are provided as standard.

The Televisions have subtitles as standard.

The fire alarm has strobe lighting in each bedroom and throughout the hotel.

## Bathrooms:

The bathrooms are level access and en suite, the door opening is 720mm.

The shower is over the bath and not accessible for wheelchair users

The WC is 400mm from floor level, there is clear space under pedestal and the height of the basin is 830mm. The taps are lever taps

There are no grab rails, the room is well lit with ceiling spots.

The flooring is non slip and contrast with the wall tiles.



## Public Areas:

These are well lit with ceiling spots, the corridors are approx 1150mm wide and carpeted, there are no lifts and the area is well signed.

## Lounge/Bar/Restaurant:

These are on ground level with easy access, although lounge has to be accessed externally from bar and 4 steps between.

The restaurant has level internal access from ground floor rooms.

The door widths are 720mm, the flooring is mixed carpet, wood, stone.

The lighting throughout is good.

There is mixed furnishings including sofas, chairs, high and low tables, all of which can be accessed by wheelchair users.

Table service is offered and menus are on blackboards and in menu covers.

Dietary requirements are catered for if notified in advance.

The accessible toilet is on the restaurant level

Public Toilets:

Ground floor, unisex and level access, the door is 760mm wide, there is clear space for a wheelchair with grab rails all around.

The fire alarm has a strobe light fitted. It is well lit and the flooring non-slip. The taps are level taps

Grounds:

There are no gardens but two patio areas easily accessed on level ground.

Meeting Rooms:

Level access with 1400mm clear openings, the lighting is good with ceiling spots.

Access around is clear with furniture movable. The height of the tables is 760mm. The flooring is wooden.

The hotel reception should be contacted for hire.

Accessible toilet in restaurant accessed via external route.

Additional Information:

Staff are trained to assist in any circumstance that arises. Assistance dogs are welcomed and water bowls can be provided.

Room service is available 7.30 to 21.30

Low energy lighting is used where possible.

Wheelchair/scooter charging available.

Free internet access throughout

Medical assistance details in room booklet